

GO WESTMORELAND FARE CHART

GO Westmoreland Fare Chart								
Type	0<2 Miles	2<5 Miles	5<10 Miles	10<15 Miles	15<20 Miles	20<25 Miles	25<30 Miles	30+ Miles
General Public	\$16.00	\$17.65	\$28.35	\$38.35	\$47.00	\$55.00	\$65.00	\$75.00
Senior Co-Pay	\$2.40	\$2.65	\$4.25	\$5.75	\$7.05	\$8.25	\$9.75	\$11.25
Senior Priority Co-Pay	\$0.80	\$0.90	\$1.45	\$1.95	\$2.35	\$2.75	\$3.25	\$3.75
ADA/PwD Co-Pay	\$4.00	\$4.00	\$4.00	\$8.00	\$8.00	\$12.00	\$12.00	\$12.00
MATP Co-Pay	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

CONTACT US



41 Bell Way
Greensburg, PA 15601



724-832-2706
(Monday-Friday 8AM-4PM)

724-853-2760 (fax)

customerservice@westmorelandtransit.com

www.westmorelandtransit.com



What is GO Westmoreland?

Q&A

October 2018

WHAT IS GO WESTMORELAND?

GO Westmoreland is a shared-ride service. This means that you will be travelling with other riders who may be picked-up or dropped-off before your destination

HOW DO I GO?

You need to pre-register with GO Westmoreland.

Some programs may require a different co-pay and service delivery guidelines.

- **Senior** – This service is for anyone 65 years of age or older, that pre-schedules a trip. It is funded in part by the Pennsylvania State Lottery.
- **Medical Assistance Transportation Program (MATP)** – This service is provided to eligible persons who are in need of assistance getting to/from medical providers enrolled in the Medical Assistance Program.
- **Americans with Disabilities (ADA)** – This service is provided to individuals with an eligible disability travelling within the public bus service areas of Westmoreland County. All trips, both pick-ups and returns, must lie within a $\frac{3}{4}$ mile corridor of existing Westmoreland Transit bus routes.
- **Persons with Disabilities (PwD)** – This service is provided to individuals with an eligible disability between the ages of 18 and 64, who need transportation to and from an area not served by existing transportation services.
- **General Public**- This service is available to members of the general public.

HOW DO I SCHEDULE A RIDE WITH GO ?

Call our office Monday – Friday, between 8:00 AM and 4:00 PM at 724-832-2706. All reservations must be made by 12:00 PM the business day before your appointment, however, you may request a reservation as far ahead as two weeks. You must call on Friday for trips on Saturday or Monday.

Riders now also have the option to schedule their trips online!

To enroll in online scheduling, call GO Westmoreland at 724-832-2706 and a Reservationist will help you get started.

WHERE CAN I GO?

The GO Westmoreland 'Service Area' includes all of Westmoreland County and a 5 mile "Buffer Zone" around the county.

Travel to the Pittsburgh area is limited. Travel to the Pittsburgh area is permitted Monday through Friday, with an arrival time of 9:00 AM and a departure time of 2:00 PM.

Trips to Pittsburgh will be grouped together and may result in extended travel times.



WHEN CAN I GO?

Our days and hours of service are as follows:

- **Monday – Friday** 7:00 AM until 7:00 PM
- **Saturday** 7:00 AM until 4:00 PM

GO Westmoreland does not provide service on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

WHEN SHOULD I BE READY TO GO?

The GO driver can arrive within a 30 minute pick-up window. For example, if your pick-up time is 9:00 AM, the driver may be as early as 9:00 AM, or as late as 9:30 AM. Your GO Reservationist will provide you with your 30 minute "pick-up window" when you schedule your ride.

To assist all passengers to get to their appointments in a timely fashion, we ask that passengers be ready to board the vehicle when GO Westmoreland arrives. Once the vehicle arrives within the pick-up window at the scheduled location, drivers will only wait 5 minutes until they depart.

WHAT SHOULD I DO IF I CAN'T GO?

To cancel a ride, please call GO Westmoreland at least 1 hour prior to your scheduled trip at 724-832-2706.